



Response-Level Communications Workshops National Emergency Communications Plan Goal 2

The Response-Level Communications Workshop provides the opportunity for participants to better understand and complete the data collection requirements related to the National Emergency Communications Plan (NECP) Goals process. Workshops are coordinated by the Statewide Interoperability Coordinator (SWIC) to ensure that the material covered is consistent with the State's Goal 2 methodology. Participants should be familiar with the emergency communications capabilities of their region, and should come prepared with information about a real-world incident or exercise to be used to demonstrate response-level communications.

Workshop Components

The Response-Level Communications workshops will cover the following topics:

- **Defining Interoperable Communications Capabilities** – This component of the workshop is intended to provide practical guidance for assessing interoperable communications capabilities related to the Interoperability Continuum using the [NECP Capabilities Guide](#). The instructor will explain the intention and definition of each capability question, conduct a facilitated discussion, and provide an opportunity for questions and answers.
- **Understanding Response-Level Communications** – Participants will review the 14 criteria that comprise “response-level communications” as defined in the NECP Goals. The instructor will cover each criterion as participants complete the questions for the county(s) / county-equivalent(s) they represent. The instructor will explain the considerations and evaluation process used in assessing Urban Area achievement of response-level communications across 60 planned events during 2010. Workshop participants will receive a presentation and related guidance documents to assist with assessing response-level communications.
- **Using the Response-Level Communications Tool** – The “Response-Level Communications Tool,” is an automated, web-based platform designed for designated county or county-equivalent personnel to document information related to the NECP Goals. The session will review the registration and log-in process for the tool, completing the capability and performance forms, submitting results, and trouble-shooting.

In larger States where individual counties cannot be represented, it is recommended that the workshop be treated as a train-the-trainer session. The workshops will focus on training regional representatives to assist the counties in their region to complete the Goal 2 reporting tool requirements.

Training Webinars

In addition to the Response-Level Communications Workshops, OEC is conducting three training webinars in January and February, and then weekly webinars between March and September 2011. The webinars will provide information on the Response-Level Communications tool and participants will have the opportunity to pose questions and seek clarification on their Goal 2 assessments. Webinars are geared toward the local level personnel responsible for completing the capability and/or response-level demonstration components of NECP Goal 2 for their county or county-equivalent.

Requesting Support

OEC is prepared to provide one on-site Response-Level Communications Workshop per State/territory, if desired. The request does not need to be included on your State's 2011 OEC TA Request Form and will not count against your other requests. To schedule your State's workshop and/or be added to the mailing list for webinar information, please email NECPGoals@hq.dhs.gov. Requests will be accommodated on a first come first serve basis.